

# GREENBANK SURGERY

By the Partners.... for the Patients 1/11/2015

Edition 27

## Evening & Weekend Appointments

Additional routine non urgent GP appointments at Bath Street Health & Wellbeing Centre are now available between 6pm-8pm weekdays and 8am-8pm at weekends.

If you are unable to book an appointment or one at a time convenient to you please ask the receptionist about these additional appointments at Bath Street.

For all urgent problems we offer the 8-10am daily drop (see update below) and telephone triage advice throughout the week.

## Flu Clinics for Over 65's & at risk groups

Flu Clinics are now up and running – don't delay book in now for your Flu Vaccination and help protect yourself and others. Clinics available throughout the day and on a Wednesday

*On Thursday 26<sup>th</sup> October the surgery closes for training at 1pm - please contact the out of hours service on 111*

## Chronic Disease Reviews

Please remember to book in with the nurse for your annual chronic disease review IN YOUR BIRTHDAY MONTH.

Don't panic if you have missed your month. You can still book in - just let receptionist know and they will be happy to fit you into an available appointment.

## Phone System

Our new phone system is being installed and we hope this will be a significant upgrade on the current one. We appreciate your patience with this matter.

## Dementia & Advanced Care Planning

Nurse Elizabeth Williams & Dr Terry are providing clinic appointments to help patients with dementia make plans about their future care.

### Why is it important?

Advance care planning is a way to make sure that you get the support you want.

Advance care planning means that everyone involved in looking after you will be aware of your wishes regarding ongoing care.

By ensuring that everyone understands what your preferences are, it is more likely that you will be supported as you would like to be, even if you are unable to say this in the future.

Book in at reception with Nurse Williams or Dr Terry to create your Dementia Advanced Care

evening.

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